

PrepayPower Broadband Schedule of Service Charges

All charges are inclusive of VAT, unless stated.

Broadband Plans	Type	Speed	Monthly	Daily
PrepayBroadband - Classic	FTTC	Up to 100Mbps	€52.99	€1.74
PrepayBroadband - Plus 150	FTTH	Up to 150Mbps / 30Mbps	€58.50	€1.92
PrepayBroadband - Plus 500	FTTH	Up to 500Mbps / 50Mbps	€62.17	€2.04
PrepayBroadband - Plus 1000	FTTH	Up to 1000Mbps / 100Mbps	€68.26	€2.24

Termination Fee

If a customer terminates after expiry of cooling-off period but during the minimum term customer shall pay a fee equal to the monthly commitment multiplied by the remaining months of the minimum term

Unrecoverable Equipment	€86.10
Replacement Modem	€86.10

In servicing your account the following charges from the broadband network operators will apply:

Missed appointment for service visit/ new connection set up	€36.90	Appointments - SIRO	
Service Downgrade	€30.75		
Order cancellation - SIRO	€147.60		
Order cancellation - Openeir	€36.90		
		Saturday Premium	€24.60
		Weekday Evening	€89.79
		Sunday / Bank Hol	€179.58

Fault Logged and no fault found - SIRO	€36.90
Fault Logged and no fault found - Openeir	€123.00
FTTH Optical Network Terminal Installed by OpenEir	€123.00
FTTC Network Terminating Unit installed by Open Eir	€33.83
Data Port Extention Connection charge - if part of original order - Openeir	€ 67.65
Data Port Extention Connection charge - if ordered on site - SIRO	€ 24.60
Data Port Extention Connection charge - if ordered on site - Openeir	€ 116.85

Fair Usage Policy

All PrepayPower broadband packages include a monthly usage allowance of 1TB. This covers upload and download usage combined. In any given month should a customer exceed this allowance a charge of €1 per GB (or part thereof) will be charged to your account.

Last Update: 9th July 2021

